



JEB BUSH, GOVERNOR

ALAN LEVINE, SECRETARY

**IMPORTANT INFORMATION ABOUT YOUR  
MEDICAID PRESCRIPTION DRUGS**

Dear Medicaid Recipient:

If Medicaid paid for one or more of your medicines in June 2005 but stopped paying for any of these same medicines in July 2005, you may be able to start getting the same medication again if you still need it.

You must meet the following conditions to have Medicaid pay for your old medication:

1. Your doctor believes that you still need the old medicine;
2. You did not get your drug or got a substitute medication after June 30, 2005, and, if it was a substitute drug, your doctor believes that the substitute is not working well for you or may be causing unwanted side effects;
3. You have a refill or a current, valid prescription from your doctor for the old medication at the same dosage and strength you used in June 2005; **AND**
4. **Your doctor must send in a request for Prior Authorization (“P.A.”) with documentation explaining why you still need the same medicine you used to get before July 2005.**

If Medicaid denies coverage after you present the refill or a current prescription **AND** your doctor submits a complete “P.A.”, you can appeal the denial. In most cases, the pharmacist should give you an emergency supply of your old medicine. **You must follow the instructions in the enclosed brochure and provide all the information requested.** You must file the enclosed fair hearing request form in order to keep getting the medicine while you are waiting for your hearing decision.

**If you or your doctor have any questions, you can call the  
Medicaid Ombudsman’s Office at 1-866-490-1901 (TOLL FREE)**

